



May 26, 2023

To our valued customers:

On behalf of the entire team at The Maries County Bank, I would like to extend our sincerest gratitude to you for your patience during our core conversion to our new software operating system. For the last several weeks since our core conversion, our team has been working diligently to handle any discrepancies or difficulties that arose during the post-conversion period. We appreciate your continued grace and understanding as we navigate these beneficial updates.

We are excited to now be offering this new streamlined technology that will continue to improve your banking experience. Customer satisfaction is our number one priority, and as we continue to invest in our bank and our customers' futures, we again thank you for your patience.

As we work through the next several weeks in our post-conversion period, should you run into any issues or difficulty, we hope you will reach out to your nearest branch location. Our team is happy to offer guidance and answers.

Again, we are happy to now have our updated core operating system that provides employees and customers with a single, modern, and flexible platform that automates processes and boosts efficiency, while continuing to deliver high-touch customer service.

Thank you for your continued patience.

Sincerely,

Terry Helton  
MCB President & CEO

